



A Message

From Youssef Zakharia,
President and Chief Operating Officer

Dear Valued Fresh Del Monte Produce Customers:

We are truly living in unique times. The coronavirus pandemic is impacting everyone from families, to businesses, first responders and medical professionals who are bravely on the front lines of this crisis. As the situation continues to affect our world, we are reaching out to update you—our customers.

Above all else, our thoughts are with those affected by the virus, particularly those who are sick. We wish them a speedy recovery, and as a global company, we remain inspired by the healthcare workers and others who are caring for people around the world.

That said, we also want to share that at Fresh Del Monte Produce we are focused now more than ever on maintaining our uninterrupted supply chain, to keep our fresh fruits and vegetables – safe, ready and available from our farms to your stores. We are proud of the role we are playing to keep the world fed, and the 43,000 members of the global Fresh Del Monte Produce family remain committed to meet this very important objective.

Rest assured that we are doing everything to ensure that you and your customers will continue to have ready access to healthy and nutritious fresh fruits and vegetables—the same fresh fruits and vegetables we have brought to you for decades. We are going the extra mile, working hard (and smart), and leveraging our supply chain – from our farms, trucks, ships, distribution centers and more - to keep us from missing a beat.

To that end, outlined below is a summary of the steps we have taken to date to navigate this challenging global situation, support our team members, and ensure business continuity:

- Since the emergence of the COVID-19, we have activated our Global Executive Crisis Management team and our regional crisis management teams so that we can continuously stay abreast of the latest developments and proactively monitor and adjust our business processes and procedures as necessary and appropriate to ensure business continuity.
- Our production facilities remain open in those locations where permitted but to increase social distancing, we have taken steps to reduce the number of team members in our farm locations, packing houses, port operations and production facilities, while ensuring business continuity.
- In addition to our strict good manufacturing policies, we have increased our cleaning cycles in our facilities to protect against pathogen cross-contamination and worker-to-worker spread. These include our monitored handwashing practices and sanitization requirements, including that any employee showing signs of illness is immediately segregated from the workforce and monitored before being allowed to return. Although our practices in place already help mitigate the spread of COVID-19, we have reinforced those practices and made employees aware of the issues involved.
- We have activated our supply chain contingency plans to avoid any ongoing disruptions with respect to our ability to service our customers.

We have received incredible support from our global team members who all remain committed to doing what it takes to not only stay safe but to also ensure that you, our valued customers, can continue to provide quality food to your customers. We will continue to stay resilient and nimble as the situation continues to evolve. And from all of us to all of you, keep healthy, keep safe, and together we will emerge from this crisis.

Thank You,

